

SCHOOLS FAMILY ADVICE

SOUTH WALES



Citizens Advice
Caerphilly Blaenau
Gwent are here to help
to make life's challenges
easier to manage.

Our service is free,
confidential, and
focused on you.



We can help with:

- » Benefits
- » Debt and Money
- » Housing
- » Family
- » Work and
- » More...

**Find out more
about how we
can help you
find your way
forward inside
this leaflet**

BENEFITS - Commons issues

- » Difficulty applying for Universal Credit or understanding managed migration
- » Need help to make sense of a Personal Independence Payment (PIP) form
- » Been asked to attend a work-capability assessment
- » Not sure if you are receiving all the benefits you are entitled to
- » Your returning to work and want to know how this will effect your current benefits

HOUSING

Commons issues

- » Facing eviction or you are at risk of homelessness
- » Living in poor conditions - damp or disrepair
- » Help with applying for social housing

FAMILY

Commons issues

- » Divorce or separation
- » Problems with child contact following a relationship breakdown
- » Understanding wills and inheritance

WORK

Common issues

- » Workplace disputes, time off difficulties
- » Discrimination after maternity leave
- » Understanding contracts, pay, leave, dismissal

CONSUMER

Commons issues

- » Victim of a scam or fraud
- » Faulty purchase
- » Issues with a second hand car
- » Rights when buying goods online

DEBT AND MONEY Common issues

- » Don't have enough money to pay your bills and afford essentials
- » Having trouble paying your rent or mortgage
- » Struggling to pay gas, electricity and water bills
- » Behind on Council Tax payments
- » Can't repay credit card bills or loans
- » Understanding different debt solutions available to you
- » Been contacted by debt collectors
- » Been overpaid benefits and being asked to pay it back

There are lots of ways to get in touch

Check to see if we are at your school

Scan the **BLUE QR code** to make an appointment with us at your child's school



We provide advice at:

- » Blackwood Primary
- » Brynawel Primary
- » Fochriw Primary
- » Graig y Rhacca Primary
- » Greenhill Primary
- » Heolddu Comprehensive School
- » Iris Davies School
- » Islwyn High
- » Park Primary (Bargoed)
- » Phillipstown Primary
- » Rhos-y-fedwyn
- » Tir-y-Berth Primary
- » Tyn y Wern Primary
- » Upper Rhydney Primary
- » Willow Town
- » Ysgol Ifor Bach

Scan the **WHITE QR code** to connect with one of our friendly advisers and ask for a telephone appointment



Follow us on our socials for info on our virtual drop-ins

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